



31 Auriga Drive
 Ottawa ON K2E 1C4
 Canada
 t: 613.228.3565 toll free: 800.576.7704
 f: 613.228.8313

400-5343 Dundas Street W
 Toronto ON M9B 6K5
 Canada
 t: 416.966.2462
 f: 416.603.7071



Magma - a PRIMUS company



iPASS GLOBAL ROAMING ORDER FORM

Please PRINT in the space provided. Use abbreviations if necessary.

A. CONTACT INFORMATION

 Company/Organization

 Contact Person

 Email Address

() _____
 Telephone

() _____
 Cellular Telephone

() _____
 FAX

B. USER ID SETUP (Please choose one of the following)

- Setup iPass on one User ID only (Please list User ID below)
- Setup iPass on the following User IDs (If more than 6, please attach list of User IDs for iPass setup)
- Setup iPass on every User ID on our account

1. _____ 2. _____ 3. _____
 4. _____ 5. _____ 6. _____

C. CREDIT CARD SECURITY INFORMATION

In order to activate your roaming account, Magma requires a credit card number. No accounts will be created without one. The credit card is only used as a form of security and will not be charged unless that is your desired method of payment.

Credit Card Payment Type: Mastercard AMEX VISA

 Credit Card Number

 Expiry Date

 Name on Card

1. I authorize Magma to bill my account for all charges the above user id incurs while using iPass roaming service. The fees are as follows:
2. There is an hourly charge for using the iPass service. This hourly fee is listed, along with the access numbers in the iPass connection software.
3. My account will be charged each month by Magma for all iPass connections initiate with my userid. Charges are calculated based on an actual connect time, tracked to the second. Magma rounds these charges to the nearest minute. These rates are based on the per hour charge as found in the iPass Connect software.
4. It is my responsibility to ensure my password is changed on a regular basis, and that my userid/password combination is not compromised.
5. I also understand that any phone charges incurred while using this service are my sole responsibility. An example would be a Hotel charging you for each outgoing phone call.

6. Due to the nature of this roaming service, I understand that Magma can not in any way guarantee the quality or availability of the Internet connection, or be held liable for any losses or additional charges. As such, Magma is not responsible if I am unable to connect to the Internet while using the roaming service under any circumstances.

Fees, Invoicing, Payment

1. Magma will bill the Client based on their choice of Account.
2. Magma will accept payment made by cheque, money order, cash, VISA, American Express, or Mastercard.
3. If an account is in arrears for 60 days, the roaming portion of the bill will be charged to the credit card. Magma terms are net 30 days.

If your Userid is part of a corporate account and you are not authorized to sign on behalf of your organization please have the appropriate person sign the form. Otherwise it will not be processed.

You will be emailed the final details for your new iPass account. You will have to download and install the iPassConnect software onto your computer. The software is available for most Windows and Macintosh computers at www.magma.ca/tools/roaming/index.cfm

Please allow 24 hours to process your application.

 Authorized Personnel: Please print name

 Signature

 Date